**Feedback Form – Customer Service for Persons with a Disability**

A firm member is available to assist with the completion of this form, upon request.

Date and Time of Visit: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please circle your response:

1. Did a firm member ask how they might help you in getting the service you needed?

YES NO

1. Were your accessibility needs addressed satisfactorily?

YES NO

1. Did you have difficulty getting into the building where our offices are located in?

YES NO

1. Did you experience any barriers once you reached the Pallett Valo LLP offices?

YES NO

Additional Comments:

If you wish to be contacted, please provide your contact information below:

Full Name:

Email address or mailing address:

Daytime phone number:

Thank you for taking the time to provide us with your input and comments.

Please return this form to: Frances Wales, Chief Operating Officer

Email: [fwales@pallettvalo.com](mailto:fwales@pallettvalo.com)

Phone: 905-273-3300

Confidential Fax: 905-897-0267

Address: 77 City Centre Drive, Suite 300, Mississauga, ON L5B 1M5